



Code of Conduct

Toast to the Coast is committed to the responsible serving of alcohol and we aim to provide a safe and friendly environment for our guests and staff and want to abide by our legal obligations under the Liquor Control Reform Act 1998.

It is understood that you agree to abide by the code of conduct when you participate in event. Please review the following guidelines and ensure all members of your group are aware of the event organiser's expectations.

- **Drinking, and carrying of opened, alcohol on all buses is prohibited.** Patrons must not consume alcohol in any vehicle; this includes all cars and private charter buses/minibuses (e.g. with a professional bus driver, self-drive, or with a tour operator).
- **Private bus group organisers and bus drivers are expected to ensure the group is not drinking alcohol on the bus.** In the case that it is discovered alcohol is being consumed on the bus – event organisers will follow up with the group organiser and Bus Company.
- **An event representative will greet all buses at wineries to check your arrival time matches your booking.** Event representatives also have the right to inspect the bus and refuse entry of any patron found to be carrying or drinking alcohol on the bus.
- **All private buses must have registered their bus prior to the event and book in an itinerary for your winery visits via our ticket provider.** All private buses must display a unique registration number, which will be provided to you when you register your bus and book in your itinerary of winery visits. Wineries will not accept buses without a booking.
- **All private buses must arrive at a given winery within 15mins of your scheduled itinerary booking.** Failure to attend within this time frame may result in a refusal of entry for your group. You will then have to wait until your next scheduled timeslot at the next winery on your itinerary.
- **Behaviour by patrons must be civilised to ensure the enjoyment of all patrons at the festival.**
- **We reserve the right to limit the quantity of alcohol consumed by any patron.** Any persons considered intoxicated upon arrival at a winery may be refused entry or service. It is an offence for a patron to refuse to leave a licenced premises when asked, if they are drunk violent or quarrelsome.
- **All venues have a set attendance capacity.** We reserve the right to limit the number of people entering a winery if the venue has reached capacity.